



# Travel Service Everywhere

## Cruises Everywhere

YOUR ACCESS TO THE WORLD

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### IMPORTANT INFORMATION

**In accordance with Federal A. R. C. regulations, we pay for tickets weekly.**

**Please remit immediately. Balance Payable in Tarrant County, Texas.**

**Travel Insurance is both offered and recommended by this agency.**

- 1.) Please check your documents when you receive them. Call if you have any questions.
- 2.) **RECONFIRMATIONS:** Domestic: We recommend that you reconfirm all flights prior to departure and at each point of stopover. This will give the airline the opportunity to keep you advised of any changes which may have occurred in your flight. International: You must reconfirm continuing or return reservations at least 72 hours prior to flight time at each point of stopover or your reservations will be automatically cancelled.
- 3.) **CHECK-IN:** We suggest the following check-in times. Domestic: Ninety (90) minutes prior to departure. International: Two (2) hours prior to departure. Note: Check-in later than these times could result in denied boarding. These are general guidelines only and should be verified.
- 4.) **OVERBOOKING:** Airline flights may be overbooked. A person denied boarding on a flight may be entitled to a compensatory payment. The rules for denied boarding compensation are available at all ticket counters.
- 5.) **CHANGES OR CANCELLATIONS:** To change or cancel your flight itinerary, call this travel agency or the airline you are scheduled to take. If canceling, return the unused tickets to us for possible credit or refund. Travel agency fees are non-refundable. Most special, excursion, and discount tickets have various travel restrictions and many have a penalty for change or cancellation. Be sure you understand these restrictions. If you change your plans enroute, ask the airline to apply the value of your unused ticket toward the purchase of a new ticket. If a refund is due, obtain a receipt from the airline. If you are holding guaranteed hotel reservations which you may wish to cancel, notify the hotel as soon as possible. Be sure to obtain a cancellation number. Deposits and prepayments are subject to the hotel's cancellation policy. Cancellation fees may apply for agency services.
- 6.) **INSURANCE:** Airline and other travel suppliers' insurance for baggage have limited liability. Your personal insurance may not adequately cover losses incurred by cancellation, accident, illness or stolen or damaged property. **We strongly urge you to purchase additional insurance. Ask for details.**
- 7.) **LOST TICKETS:** Lost, stolen or destroyed tickets must be paid for until refund is obtained from the issuing airline, subject to an airline imposed service charge.
- 8.) **ELECTRONIC TICKETS:** Electronic ticketing allows you to travel without the use of paper tickets. Ticket information is electronically stored, and you receive only a confirmation receipt.

### WHAT YOU SHOULD KNOW ABOUT THE POSSIBILITY OF AIRLINE BANKRUPTCIES.

Hopefully there will not be any more airline bankruptcies, but it has to be recognized that they might occur. You should know how they might affect you.

- 1.) If an airline declares bankruptcy, it is not obligated to carry you or to refund tickets issued before the bankruptcy.
- 2.) Travel agents are not allowed to refund tickets on airlines which have declared bankruptcy. Money given to a travel agent immediately becomes the property of the airlines, and we are required by laws to comply with the airlines' orders.
- 3.) If an airline declares bankruptcy it might continue service, limit service, or stop completely. Other airlines might accept passengers under limited circumstances or may refuse to accept any passengers from the defaulted carrier.
- 4.) Meanwhile there are fine travel insurance plans available for passengers to protect themselves in case of airline bankruptcies. This travel agency is acting as a mere agent for SUPPLIERS in selling travel-related services, or in accepting reservations or bookings for services that are not directly supplied by this travel agency (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc). This agency, therefore, shall not be responsible for breach of contract or any intentional or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your companions or group members. Unless the term "guaranteed" is specifically stated in writing on your tickets, invoice, or reservation itinerary, we do not guarantee any such suppliers' rates, bookings, reservations, connections, scheduling, or handling of personal effects. Travel agent shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside the travel agent's control. Traveler assumes complete and full responsibility for, and hereby releases the agent from any duty of checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety and security conditions of such destinations, during the length of the proposed travel. For information concerning possible dangers at international destinations, contact the Travel Advisory Section of the U. S. State Department, (202) 647-5225. For medical information call the U. S. Center for Disease Control, (404) 332-4559. By embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. This agency is not responsible for cancellation of any service/s and/or refunds from any supplier or carrier that may cease operations. Traveler is hereby warned of the above risks as well as possible travel industry bankruptcies and medical and climatic disruptions, and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute a consent to the above and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members.

### CONSUMER DISCLOSURE NOTICE

This travel agency is acting as a mere agent for SUPPLIERS in selling travel-related services, or in accepting reservations or bookings for services that are not directly supplied by this travel agency (such as air and ground transportation, hotel accommodations, meals, tours, cruises, etc). This agency, therefore, shall not be responsible for breach of contract or any intentional or careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your companions or group members. Unless the term "guaranteed" is specifically stated in writing on your tickets, invoice, or reservation itinerary, we do not guarantee any such suppliers' rates, bookings, reservations, connections, scheduling, or handling of personal effects. Travel agent shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside the travel agent's control. Traveler assumes complete and full responsibility for, and hereby releases the agent from any duty of checking and verifying any and all passport, visa, vaccination, or other entry requirements of each destination, and all safety and security conditions of such destinations, during the length of the proposed travel. For information concerning possible dangers at international destinations, contact the Travel Advisory Section of the U. S. State Department, (202) 647-5225. For medical information call the U. S. Center for Disease Control, (404) 332-4559. By embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. This agency is not responsible for cancellation of any service/s and/or refunds from any supplier or carrier that may cease operations. Traveler is hereby warned of the above risks as well as possible travel industry bankruptcies and medical and climatic disruptions, and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute a consent to the above and an agreement on his/her part to convey the contents hereto to his/her travel companions or group members.